



April 26, 2019

SUBJECT: **Investigative Field Work of the Wastewater System in your Area**

Dear Customer,

Charlotte Water will begin conducting field investigation work in your area to evaluate the condition of the wastewater system and identify potential improvements that will enhance the future wastewater system in the community.

The area runs along the tributary to McMullen Creek on the west side of Quail Hollow Club, and includes sub-areas approximately bound by Sharon Road to the north, Park Road to the west and Quail Hollow Road to the east.

Starting in May, subconsultants for Charlotte Water, led by Gavel & Dorn Engineering and Atlantic Coast Contractors, will be conducting field investigations along existing sanitary sewer easements in your area. Field surveys of existing sewer manholes will be performed by Landtec, a subconsultant to Gavel & Dorn Engineering. The personnel can be identified by their company's logo on clothing and vehicles, or by company business cards.

While field crews may need access to your property and others near McMullen Creek at this time, please note they will not need to enter your residence. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to residents from this work. Field work to be completed at this time is non-destructive, and crews will restore areas where equipment may track.

Charlotte Water plans to host a **community meeting on Tuesday, May 7 at Quail Hollow Presbyterian Church, Johnston Hall, from 6-7:30 p.m.** to share more details with area residents and businesses about the wastewater system capacity needs and any proposed plans. We invite you to attend to learn more, ask questions and share feedback with us and our engineers. Our goal for any future wastewater improvements is to ensure optimal performance of the system in your area and increase reliability and quality of service to all Charlotte-Mecklenburg customers.

Should you have questions about this work or the project, please contact me at 704-336-1063, irene.okioga@charlottenc.gov. You may also visit CharlotteWater.org (click on "projects") for updates on progress.

Thank you,

A handwritten signature in black ink, appearing to read "Irene Tasha Okioga".

Dr. Irene (Tasha) Okioga, P.E., PhD
Project Manager, Charlotte Water